

Circular 06 of 2019

In a bid to provide support and capacitate debt counsellors on their day to day operations and improve their compliance levels, the National Credit Regulator ("the NCR") will be introducing periodic Webinars guided by the provisions of the National Credit Act as amended, conditions of registration, NCR guidelines issued, the debt counselling process, compliance related issues, observed trends, industry practices and others.

The objective of this circular is to notify debt counsellors of this initiative and provide further details on how the Webinars will be conducted. Prior to presentation of a Webinar, debt counsellors will be invited to attend by way of an e-mail notification. Debt counsellors must secure attendance by confirming via e-mail at least two (2) days before the scheduled date. Such attendance is free. Those debt counsellors that cannot attend at the scheduled time and date can access the Webinar content via the NCR website.

Since this initiative is primarily intended at supporting debt counsellors, you are invited to propose specific topics that you would like the NCR to cover as and when the need arise. Priority will be given to common topics received. All proposed topics must be sent to dcinfo@ncr.org.za.

FURTHER INFORMATION

Please contact **Timmy Van Der Grijp** on **011 554 2802**, **tvandergrijp@ncr.org.za** should you have any queries.



Disclaimer:

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